

# Accessibility for Ontarians with Disabilities Act (AODA)

## customer feedback form



Thank you for visiting **Coughlin & Associates Ltd.** We value our customers and strive to meet everyone's needs.

Please tell us the date of your visit: \_\_\_\_\_  
year/month/day

Did we respond to your customer service needs today?

Yes  No (please explain below)

Was our customer service provided to you in an accessible manner?

Yes  Somewhat (please explain below)  No (please explain below)

Did you have any problems accessing our goods and services?  No

Yes (please explain below)  Somewhat (please explain below)

Please add any other comments you may have:

Contact information (optional)\*:

Thank you,  
**Coughlin & Associates Ltd.**

**\*Protecting your personal information:** At Coughlin, we recognize and respect every individual's right to privacy. When personal information is provided to us, we establish a confidential file that is kept in the offices of Coughlin, or the offices of an organization authorized by Coughlin. We limit access to information in your file to Coughlin staff or persons authorized by Coughlin who require it to perform their duties, to persons to whom you have granted access, and to persons authorized by law.