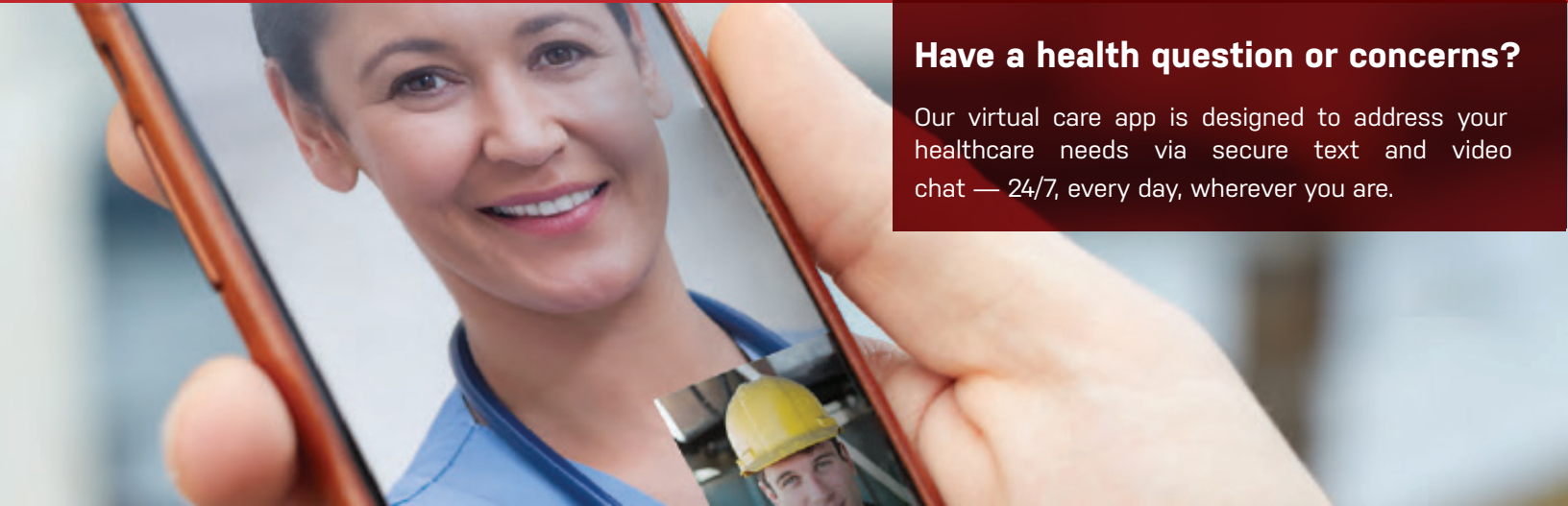




COUGHLIN

# vCare

## YOUR ON-DEMAND HEALTHCARE SOLUTION



### Have a health question or concerns?

Our virtual care app is designed to address your healthcare needs via secure text and video chat — 24/7, every day, wherever you are.

The vCare virtual health care platform provides you and your family with 24/7, personalized medical support wherever you are. You can connect instantly with Canadian healthcare providers via secure text and video chat for your primary health questions and concerns.

### vCare Features



Unlimited virtual consults via secure text and video chat, 24/7



Convenient, bilingual primary and mental health care



New and refill prescriptions, specialist referrals, and lab requisitions



Coverage for partners and children



Virtual follow-ups with no appointments required



Health record on the platform, with updates sent to your family doctor with your consent

### When to use virtual care

Avoid visits to walk-in clinics or emergency rooms for non-emergency issues such as:

- Infections, rashes & skin irritations
- Anxiety & depression
- Stomach & digestive issues
- Cough, cold & flu
- Weight loss counselling & smoking cessation

+ Much more

Please note: 1. Specific cases will require an in-person medical appointment at the discretion of our healthcare providers. 2. This service is not for emergencies - for emergencies, please call 911 or go to the nearest emergency room.